

# Customer Preferences

Name \_\_\_\_\_ ☐ GP ☐ Prosthodontist ☐ Other \_\_\_\_\_

The following are our standard practice. If you would routinely like to have your cases handled differently, please make note of it below and we will gladly accommodate your requests.

☐ **Articulation:**

- Orbix for singles, Handy type for terminal abutment or for 3-5 units, Semi-adjustable for 6 or more units
- Remove articulator from finished cases.

☐ **Die spacer:** 2 coats (40 microns)

☐ **Buccal margin design:** No metal collar

☐ **Lingual margin design:** 0.5mm

☐ **Removal buttons:** No buttons unless requested

☐ **Occlusal contact:** light (200 micron tape)

☐ **Porcelain characterization:** light

**Incomplete information can cause delays. You can expedite your cases by providing the following with each case:**

**Complete prescription:**

- Due date (Note: deliveries will be made by 5:00 PM on the requested date)
- Try-in or finish?
- Alloy and/or restoration type
- Design
- Shade and characterization (e.max and translucent zirconia require a stump shade)
- Instructions for handling inadequate interocclusal clearance

**Study or pre-op model for ALL anteriors, implants or cases with 3 or more units**

**Photos or digital images for shade matching**



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